

# Aparthotel **Mulhouse** [ Le Trident

-A-

- **Adaptor:** On request and on availability at the hotel Holiday Inn's reception. You will be asked for a deposit.

- **Amusement parks:** Discover the "Parc du Petit Prince" for a family day. "Europa-Park", situated at 90 kilometers, has been voted the world's best amusement park on several occasions.

-B-

- **Baby:** Different equipment are available at the hotel Holiday Inn (subject to availability): highchairs, feeding-bottle warmer, cot...

- **Breakfast:** You can have breakfast at the Holiday Inn. Thank for indicating at the Holiday Inn's reception if you want to have it. The continental breakfast costs 7.00€ per person and includes 1 orange juice, 1 hot drink, 1 croissant and a piece of bread. The American buffet breakfast is at 16.90€ per person.

-C-

- **Care:** The Ahimsa Spa at the Hotel Holiday Inn offers a large choice of treatments (facial and bodies care) with an appointment, you can book it by phone on the number 0033 3(0)6 46 86 05 53.

- **Check-in:** Check in at the Hotel Holiday Inn. The reception is opened 24/24h and 7/7d. We will ask you to fill in a registration form on arrival.

- **Check-out:** We thank you to release your apartment before 11:00am You can drop your key at the reception of the Hotel Holiday Inn or in the mailbox situated on the 1<sup>st</sup> floor of the Appart'hôtel. We will charge 34.00€ if you don't give back your key. A supplement of 50.00€ will be apply in case of late departure. From 1 p.m., an extra night will be charged.

- **Cleaning, service included:** We provide one cleaning service every 7 nights and one at the end of the stay (except kitchen, dishes and trash).

- **Cleaning, additional service:** If you want to enjoy an additional cleaning during your stay, thank you for indicating it at the Hotel Holiday Inn's reception. The service is charged 30.00 € for the cleaning besides the kitchen.

- **Cora Dornach:** (mall) welcomes you from Monday to Saturday from 8.00 am. to 8.00 pm

-D-

- **Damages**: We will charge your credit card in case of damages.
- **Dishwasher**: One dishwasher tablet is available only at the arrival. Dishwasher note: turn it ON with the ON / OFF button, choose a program with the far right button (preferably eco mode) and press Start. Do not touch the button 3, 6, 9 or 12 p.m.
- **Door opening**: the code is written on your keyring.
- **Deposit**: The residence reserves the right to make a guarantee on your bank card. This deposit may be used in the event of damages.

-E-

- **Emergency**: International emergency number, dial 112.
- **Energy – Economics**: For the health of the planet, we thank you for being environmentally responsible: turn off the lights when you leave a room, do not let the water run while brushing your teeth or washing dishes...

-F-

- **Fire**: The fire alarm activates itself in case of danger. Please do not use elevator when the fire alarm is in progress.

-G-

- **Games**: available at the hotel Holiday Inn's reception. A deposit will be required.

-H-

- **Hotel Holiday Inn**: The reception is opened 24 h / 24 and 7 days / 7. The phone number to contact is the following: 0033(0)3.89.60.44.44.

- **Hood**: Please use the cooker hood while cooking.

-I-

- **Internet**: You have to connect on the network Apart'hôtel Le Trident and follow the instruction.

- **Iron**: Iron and ironing board are available at the reception of the Hotel Holiday Inn. You will be asked for a deposit.

-L-

- **Laundry:** It is possible to ask for a laundry service at the reception of the Hotel Holiday Inn. Prices and service upon request.

- **Linen:** Bed linen and towels are provided at the arrival. To have extra linen kit (sheets and towels) you can ask at the Holiday Inn's reception and it costs 6.50 €.

- **Liquid dishes:** available next to the kitchen sink with one sponge.



- **Micro-wave:** How to use: the 4th button allows you to choose the type of cooking. 80 = 80% power, G = Grill, C1 or C2 = combined. To start cooking, press +30. For the thawing mode: 2nd button = thawing by weight; 3rd button = thawing by time.

- **Mulhouse:** The map of the city is available at the reception of the Hotel Holiday Inn. The city center is around 10 minutes by car. You can also access by tram taking the line number 2 (Take the tram at the stop "Les Côteaux" direction "Nouveau Bassin" and go out at "Porte Jeune").

- **Museums:** During you stay in Alsace, do not forget to visit our Museums : Historical Museum in Mulhouse, Museum of Fine Arts in Mulhouse, Train City in Mulhouse, Automobile City in Mulhouse, EDF Museum in Mulhouse, Printing on Fabrics Museum in Mulhouse, Wallpaper Museum in Rixheim, Zoological and Botanical Park in Mulhouse, Museum of Alsace in Ungersheim, Wesserling Park - Textile Ecomuseum in Husseren Wesserling.



- **Parking – closed parking:** Our basement carpark is at the rate of 15.00 € per night and per car.

- **Parking – outdoor parking:** You will find in front of the Apart'hôtel a lot of free parking spots.

- **Payment of the stay:** We will ask you to pay the global stay at your arrival. Here is the list of the payments accepted: American Express, Visa Card, Mastercard, cash, holiday vouchers

- **Pets:** We do accept pets for an extra cost of 12.00 € per day per animal.



- **Respect:** Thank you to respect the premises, equipment and your neighbors.

- **Restaurants:** The "Brasserie K", situated at the Hotel Holiday Inn, is open from Monday to Saturday from 12 a.m. until 2 p.m. and from 7 p.m. until 10 p.m. To make a reservation, you can contact the Holiday Inn's reception at the 0033(0)3.89.60.44.44.

The restaurant "Bella Society" is opened from Monday to Friday from 12 a.m. until 2 p.m. and from 7 p.m. until 10 p.m. and the Saturday from 7 p.m. until 10 p.m.



- **Smokers**: The apartments and common areas are non-smoking. Thank you for your understanding. Some of the apartment are equipped with a balcony, available for smokers. If you smoke in your apartment, a penalty of 50.00 € per night will be debited on your credit card.

- **Sort**: Thank you to sort your trash.

- **State of the premises**: It will be carried out after your departure. In case of discrepancies with the inventory made in the beginning of your stay we will use the guarantee.



- **Tax**: The city tax costs 1.60 € per person per day (free for children under 18 years).

- **Tourism**: You will find tourist leaflets on the first floor of the residence nearby the elevator, or at the Holiday Inn's Lobby.



- **WiFi**: Our WiFi is free in all the apartments and the common areas on the 1<sup>st</sup> floor. To connect, choose the Apart'Hôtel network and follow the instructions.

**We wish you a pleasant stay!**